

Empowering Secure  
Business Growth  
Through Technology

Providing:  
Affordable Security  
Solutions  
you can trust



TOTAL GROUP LTD

TOTAL GROUP - COMPLETE IT CARE

## Expert Solutions for the 5 Pillars of IT

### Securing



Securing your IT and digital assets is simply a prerequisite to ensuring they remain viable. Most businesses will suffer cybercrime this year, it's no longer IF it's always WHEN.

Many companies remain oblivious to these risks, unfortunately far too often till it's too late.

### Monitoring



IT teams can only secure and maintain what they can monitor.

To improve anything, you need a measure of where you are now. IT insight, analytics, reports are all needed to understand exactly how your IT systems are performing.

### Maintaining



Updates and patch management are at the heart of all viable IT networks. GDPR requires that all data systems are maintained and that critical updates are deployed promptly.

Many large Companies now require their supplier to achieve the Cyber Essentials (CE) standard. Our clients have a 100% success rate at achieving and maintain both CE and CE+.

### Supporting



End User Support – Usually the first IT engagement that companies provide for. Reactively fixing IT systems that were previously working. A vital component but typically less than 20% of a flourishing businesses IT budget.

### Managing



Considering, planning, implementing, and managing change is something all companies need. As they grow this need becomes extremely apparent. Obtaining expertise in IT security and management is outside of the budget for many SMEs.

Do it Yourself



CTO and CISO salaries are rapidly climbing well beyond £100,000 per annum.  
A small Help desk team with a good tool stack would cost over £300k per annum to operate.  
A basic 24/7 Network Operation Centre £1.5M per annum to operate.  
A basic 24/7 Security Operations Centre £3M per annum to operate.